TACTICAL PLANNER

Tactical Planner Terms of Service

Status: Approved

Proposed Effective Date: October 19, 2026

Applications: Property Walkthrough, Mortgage Planner

Developer / Brand: Tactical Planner

Legal Operator: Tactical Planner Holdings LLC

Privacy Contact: support@tacticalplanner.com

1. Acceptance of Terms

These Terms govern access to and use of applications, websites and related products and services provided by Tactical Planner Holdings LLC ("Tactical Planner," "we," "us," or "our"), including Property Walkthrough and Mortgage Planner. By using a product or service, you agree to these Terms and the applicable Privacy Policy. If you do not agree, do not use the service. If acting for an organization, you represent that you have authority to do so. Product-specific or purchase terms may supplement these Terms; mandatory law and applicable platform agreements remain controlling where required.

2. Products and Features

Tactical Planner provides software for documentation, planning and related workflows. Depending on the product, version, device and plan, features may include property records, client management, photographs and video, spatial scanning, utility bill imports, financial estimates, affordability and refinance planning, tasks, reports, exports and optional app authentication. Features listed here are examples, not an entitlement or promise of availability in every product. The applicable product description and purchase screen describe included features, limitations and compatibility requirements.

3. Application Plans and Subscriptions

Tactical Planner products may offer multiple access levels, including Free, Standard, and Pro. Features and usage limits may vary by plan. If paid subscriptions become available, current pricing, billing periods, included features, and renewal terms will be presented before purchase. Subscriptions purchased through Apple's App Store are managed through Apple's payment and subscription services. Unless otherwise specified at purchase: • Paid subscriptions will renew automatically. • Apple manages applicable payments and renewal billing. • Users may manage or cancel subscriptions through their Apple account subscription settings. • Cancellation generally takes effect at the end of the current paid subscription period. • Refund requests for Apple-managed transactions are subject to Apple's applicable processes and policies. Tactical Planner may modify plan features or pricing prospectively, subject to applicable law and required notices. The application will not

intentionally delete existing property records solely because a paid subscription expires. However, access to paid features may become limited.

4. User Responsibilities

You agree to use Tactical Planner products lawfully and responsibly. You are responsible for: • The accuracy and completeness of information you enter. • Obtaining authorization before entering client or property information. • Obtaining required permission to capture photographs, audio, video, or LiDAR scans. • Protecting confidential and personal information. • Sharing reports only with appropriate recipients. • Maintaining backups of important records. • Complying with real estate, professional licensing, privacy, consent, and recordkeeping requirements applicable to your activities. You must not use Tactical Planner products to violate laws, infringe intellectual property rights, invade privacy, or misrepresent property conditions.

5. Ownership of User Content

You retain ownership of information, photographs, videos, observations, documents, and other content that you lawfully create or upload through Tactical Planner products. Tactical Planner does not claim ownership of your property walkthrough documentation merely because it is created using the application. You grant Tactical Planner only those permissions, if any, reasonably necessary to provide services you specifically request that involve transferring content to Tactical Planner. Content processed solely on your device does not require transfer to Tactical Planner. You represent that you have the necessary rights and permissions to use, process, and share the content you enter into the application.

6. Reports, Estimates and Professional Judgment

Tactical Planner tools assist documentation and planning. They do not provide a home inspection, certified appraisal, engineering assessment, survey, loan offer, credit decision or professional financial, tax or legal advice. Reports depend on user inputs and assumptions that Tactical Planner does not independently verify. Mortgage, affordability, refinance, cash-to-close and utility estimates may omit costs or differ from lender calculations and actual outcomes. Editable debt ratios are planning assumptions, not qualification rules. Rates, taxes, insurance and charges can change. Verify inputs and consult appropriate professionals before making financial, legal, construction or safety decisions. OCR, address suggestions, scans and measurements can be inaccurate; review and correct them before saving or sharing.

7. Photographs, Video, LiDAR, and Measurements

Photo, video, and LiDAR features depend on device hardware, operating-system capabilities, lighting, environmental conditions, and other factors.

Digital measurements, room representations, scans, and spatial models may contain inaccuracies or limitations. Users should independently verify dimensions, measurements, property conditions, and other information before relying on them for construction, financial, legal, safety, or other significant

decisions. Tactical Planner does not guarantee survey-grade, engineering-grade, or legally certified measurement accuracy.

8. Storage, Backups and Recovery

Storage behavior varies by product and feature. Current Property Walkthrough and Mortgage Planner core records are local-first. Do not assume automatic synchronization, hosted backup or recovery unless expressly provided by the product. Maintain and verify appropriate backups, protect exports and preserve records required by your professional or legal obligations. Device failures, deletion, software errors or storage issues may cause data loss. Tactical Planner cannot guarantee recovery of deleted, damaged or inaccessible records. Deleting an in-app record does not delete copies previously shared or backed up.

9. Security

and Authentication Tactical Planner products may offer optional application authentication using Apple's Face ID, Touch ID, or device passcode capabilities. These features are designed to restrict access through the application's interface. Users are responsible for protecting their devices, maintaining appropriate operating-system security, and controlling access to exported data. No security feature provides an absolute guarantee against unauthorized access, device compromise, or data loss.

10. Privacy

Use of our products and services is subject to the Tactical Planner Privacy Policy at https://tacticalplanner.com/privacy-policy/ and any applicable product-specific notice. These describe storage, permissions, sharing and third-party processing. Obtain necessary authorization before collecting, importing or sharing information about other people.

11. Intellectual Property

Tactical Planner software, its source code, interface design, trademarks, logos, graphics, and original software materials are owned by or licensed to Tactical Planner and its applicable legal operator. Subject to these Terms and any applicable Apple licensing provisions, Tactical Planner grants users a limited, nonexclusive, nontransferable, revocable license to use the application for lawful personal or business purposes. This license does not transfer ownership of the software. Users may not unlawfully copy, distribute, resell, or exploit the application or its protected materials.

12. Third-Party Services

Tactical Planner products may rely on Apple technologies or other third-party services to provide certain features. These services may be subject to separate terms and privacy policies. Tactical Planner is not responsible for service interruptions or changes outside its reasonable control.

13. Application Updates and Changes

Tactical Planner may release updates to correct defects, improve security, introduce new functionality, or modify existing features. Some updates may require newer operating-system versions or compatible hardware. Features may change over time. Material changes affecting paid services will be handled in accordance with applicable law and purchase terms.

14. Availability and Support

Tactical Planner aims to provide reliable application functionality but does not guarantee uninterrupted or error-free operation. Support inquiries may be sent to: support@tacticalplanner.com Support availability and response times may vary. Unless expressly agreed in writing, no guaranteed response time or service-level commitment is provided.

15. Disclaimer of Warranties

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TACTICAL PLANNER PRODUCTS ARE PROVIDED ON AN "AS IS" AND "AS AVAILABLE" BASIS, WITHOUT WARRANTIES OF ANY KIND, EXPRESS OR IMPLIED, EXCEPT FOR WARRANTIES THAT CANNOT LAWFULLY BE EXCLUDED. TACTICAL PLANNER DOES NOT WARRANT THAT THE APPLICATION WILL BE UNINTERRUPTED, ERROR-FREE, COMPLETELY SECURE, OR SUITABLE FOR EVERY PROFESSIONAL OR REGULATORY PURPOSE. Nothing in these Terms limits rights or remedies that cannot legally be excluded.

16. Limitation of Liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, TACTICAL PLANNER AND ITS APPLICABLE OFFICERS, MEMBERS, EMPLOYEES, AND SERVICE PROVIDERS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL, SPECIAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES ARISING FROM USE OF THE APPLICATION, INCLUDING LOST PROFITS, LOST BUSINESS OPPORTUNITIES, OR LOSS OF DATA, EXCEPT WHERE SUCH LIMITATIONS ARE PROHIBITED BY LAW.

17. User Indemnification

To the extent permitted by applicable law, business users agree to indemnify and hold harmless Tactical Planner and its applicable legal operator against third-party claims arising from their unlawful use of Tactical Planner products, infringement of third-party rights, or unauthorized collection or disclosure of information. This provision does not apply to the extent a claim results from Tactical Planner's own unlawful conduct or where indemnification would be prohibited by applicable law.

18. Suspension or Termination

Tactical Planner may suspend or terminate access to applicable services where reasonably necessary because of unlawful conduct, misuse, security threats, or material violations of these

Terms, subject to applicable law. Users may stop using Tactical Planner products at any time. Uninstalling the application does not necessarily cancel an active App Store subscription. Users should manage subscriptions through their Apple account. Users should export important information before deleting the application.

19. Governing Law and Disputes

These Terms shall be governed by the laws of State of Wyoming, except where mandatory consumer protection laws require otherwise.

20. Changes to Terms

Tactical Planner may revise these Terms to reflect changes in the application, business practices, or legal requirements. Material changes will be communicated when required by applicable law. The effective date will be updated when revised Terms become applicable. Continued use after changes become effective may constitute acceptance where legally permitted.

21. Apple App Store Provisions

For applications obtained through the Apple App Store, applicable Apple purchase terms and the Apple Standard End User License Agreement apply unless a valid custom end user license agreement is supplied for that application. These general service terms do not replace the applicable app license. Tactical Planner is responsible for its applications and support; Apple is not obligated to provide support for Tactical Planner applications. Nothing here reduces rights under applicable Apple agreements or mandatory law. Apple Standard EULA: https://www.apple.com/legal/internet-services/itunes/dev/stdeula/

22. Contact Information

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